Good Housekeeping/Pollution Prevention Program Manual and Integrated SWPPP

Programmatic Overview of TNCC’s Good Housekeeping/Pollution Prevention Practices

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ACRONYMS

BMP  Best Management Practices
CCA  Chromated Copper Arsenate
DEQ  Department of Environmental Quality
EPA  Environmental Protection Agency
FLB  Fluorescent Light Ballasts
HID  High Intensity Discharge
TNCC Thomas Nelson Community College
MCM  Minimum Control Measure
MS4  Municipal Separate Stormwater Sewer System
MSDS Material Safety Data Sheets
MVAC Motor Vehicle Air-Conditioning
NPDES National Pollutant Discharge Elimination System
PCB  Polychlorinated Biphenyls
PCP  Pentachlorophenol
RCRA Resource Conservation and Recovery Act
SWM  Stormwater Management
SWPPP Stormwater Pollution Prevention Plan
TCLP Toxicity Characteristic Leachate Procedure
VSMP Virginia Stormwater Management Program
1.0 INTRODUCTION AND PURPOSE

Everyday college staff engage in a variety of activities that have the potential to influence water quality. This manual presents the standard protocol which Thomas Nelson Community College (TNCC) will utilize to implement its Good Housekeeping/Pollution Prevention Program. The manual provides a set of written procedures and Best Management Practices (BMPs), which are meant to ensure that campus operations are managed in ways that will minimize pollutants from entering TNCC’s small municipal separate storm sewer system (MS4). The written procedures are required to be developed, implemented, and updated by TNCC as a condition of the college’s MS4 General Permit (MS4 Permit), the permitting mechanism designed to prevent pollutants from entering water bodies through stormwater runoff. The MS4 Permit authorizes stormwater discharges from MS4s to surface Waters in urbanized areas of the Commonwealth of Virginia.

The MS4 program is part of the Federal National Pollutant Discharge Elimination System (NPDES), which is authorized through the Clean Water Act (See Figure 1). With delegation from the Environmental Protection Agency (EPA), MS4 permits in Virginia are issued through Virginia Pollutant Discharge Elimination System (VPDES) and administered by the Virginia Department of Environmental Quality (DEQ). To ensure compliance with Good Housekeeping/Pollution Prevention requirements of the MS4 Permit, TNCC is required to perform the procedures outlined in this manual.

TNCC’s Good Housekeeping Program includes six distinct components:

- **Training** – Procedures to train applicable field personnel related to the IDDE Program are discussed in Section 2.0 of this manual.
- **Documentation** – Procedures to document all efforts related to the Good Housekeeping/Pollution Prevention process are outlined in Section 3.0 of this manual.
- **Good Housekeeping/Pollution Prevention Inspections** – Procedures for inspection of the TNCC campus with stormwater pollution prevention plan (SWPPP) mapping is outlined in Section 4.0 of this manual.
- **College Specific Maintenance & Operational Procedures** – Procedures for daily maintenance and operational activities observed at the TNCC campus are outlined in Section 6.0 of this manual.
- **General Operational Procedures** – Procedures for general operations that are likely or possible based on typical college campus maintenance needs are outlined in Section 7.0 of this manual.
- **Waste Management & Disposal Procedures** – Procedures for waste management and disposal of pollutants are outlined in Section 8.0 of this manual.
For TNCC to demonstrate compliance to the conditions of the MS4 Permit, documentation of Good Housekeeping/Pollution Prevention activities performed is paramount. Section 3.0 describes the appropriate documentation procedures for activities described in the Manual.

Figure 1. Generalized depiction of the regulatory framework for the MS4 permit.
2.0 GOOD HOUSEKEEPING TRAINING PROGRAM

The MS4 Permit requires TNCC to provide annual training to applicable field personnel identified by the Buildings and Grounds Supervisor who play a role in the recognition and reporting of Good Housekeeping/Pollution Prevention. As part of TNCC’s Program, this manual serves as training material for annual training to meet the permit requirement. Note that training is also required for the Illicit Discharge Detection and Elimination (IDDE) Program to applicable employees and TNCC provides a separate manual as training material for those activities.

The written procedures herein serve as the foundation of a successful Good Housekeeping/Pollution Prevention Program that helps TNCC achieve MS4 Permit compliance. However, implementation and documentation of the procedures are critical for achieving the Good Housekeeping/Pollution Prevention Program goal to eliminate non-stormwater discharges to TNCC’s storm sewer system and ultimately receiving waters. As referenced throughout this manual, the Good Housekeeping/Pollution Prevention Program relies on supplemental materials to assist with implementation and documentation of the Good Housekeeping/Pollution Prevention Program. Applicable field personnel identified for Good Housekeeping/Pollution Prevention training should be familiar with each Section of this Manual and the supplemental materials provided in the Appendices of this Manual, which include:

- **TNCC Point of Contact for Reporting** – Provides a list of contact information for Good Housekeeping/Pollution Prevention. The guide is located in Appendix A.
- **Good Housekeeping/Pollution Prevention Inspection Form** – This form is used with annual SWPPP inspections. It also includes a Findings & Followup Form to be completed by the TNCC Buildings and Grounds Supervisor or designee. These documents can be found in Appendix B.
- **Contractor Oversight Form** – This form is used when contractors perform work on the campus that has the potential to contaminate stormwater and will help document compliance with pollution prevention/good housekeeping practices. It can be found in Appendix C.
- **Good Housekeeping/Pollution Prevention Training**– Appendix D and E are intended for use by the TNCC Buildings and Grounds Supervisor or designee and MS4 Program Administrator, for training documentation purposes. For the applicable field personnel identified in Appendix E, the following training is required to be completed each year:
  - Attend training session. The session will be scheduled by the TNCC Buildings and Grounds Supervisor or designee with proper notice provided to each applicable field personnel.
  - Completion of the ‘Knowledge Check’ quiz in Appendix D at the completion of the training session. The quiz will be completed at the end of the training session and provided to the trainer.
- **SWPPP Mapping** – The SWPPP map provided with this manual provided in Appendix F is intended to relate on-the-ground field operations to this Manual, meeting the MS4 Permit requirements.
Section II B.6.b.4. A copy of this map should be accessible to all employees that play a role in Good Housekeeping/Pollution Prevention. In addition, the map should be utilized during field inspections to provide guidance where inspections will be necessary.

In addition to the documentation above, TNCC will incorporate and reference the **Nutrient Management Plan (NMP)** into training. This plan includes conservative practices for the use of nutrients such as fertilizer to effectively provide nutrients to plants while protecting against adverse effects.

At the completion of each annual training to applicable field personnel in recognition and reporting of illicit discharges. The Knowledge Check in Appendix D should be completed by each individual. Upon completion, Appendix E should be completed by the Buildings and Grounds Supervisor for documentation purposes.
3.0 DOCUMENTATION REQUIREMENTS

The Good Housekeeping Findings & Follow-up Form is shown in Appendix B of this Manual. This Form demonstrates that any necessary actions found during a SWPPP inspection were appropriately addressed related to Good Housekeeping/Pollution Prevention. For each identified discharge the following is documented:

- Date of incident;
- Material discharged, released, or spilled; and
- Quantity discharged, released or spilled.

The resolution of a discharge may be a referral to and acceptance by the VDEQ or local government for action; however, this action must be properly documented by TNCC. If the discharge is determined to be a permitted or allowable discharge, then the final action will be documented and the information will be included on the corresponding TNCC Findings & Follow-up Form. This will enable TNCC to access this information if future requests for information are received concerning the discharge in question.

3.1 Annual Reporting to DEQ

TNCC must annually report to the DEQ information pertaining to its Good Housekeeping/Pollution Prevention efforts. The information is included in the overall MS4 annual report due October 1st of each year. Information required for reporting includes:

1. A summary report on the development and implementation of the daily operational procedures;
2. A summary report on the development and implementation of the required SWPPPs;
3. A summary report on the required training, including a list of training events, the training date, the number of employees attending training and the objective of the training.

3.2 Good Housekeeping/Pollution Prevention Program Updates and Modifications

Modifications to the Good Housekeeping/Pollution Prevention Program may occur as part of an iterative process to protect water quality. Updates and modifications to the Program may be made in accordance with the following procedures:

- Adding (but not eliminating or replacing) practices to the Good Housekeeping/Pollution Prevention Program outlined in this manual may be made by TNCC at any time. Additions shall be reported as part of the annual report.
- Updates and modifications to the Good Housekeeping/Pollution Prevention Program described in this manual are permitted provided that the updates and modifications are done in a manner that:
  - Is consistent with the conditions of the General Permit;
  - Follow any public notice and participation requirements established in the General Permit; and
- Are documented in the annual report.

- Replacing, or eliminating without replacement, any ineffective or infeasible strategies, policies, and practices described in this manual with alternate strategies, policies, and BMPs may be requested at any time. Such requests must include the following:
  - An analysis of how or why the practices, strategies, or policies are ineffective or infeasible, including cost prohibitive;
  - Expectations on the effectiveness of the replacement practices, strategies, or policies;
  - An analysis of how the replacement BMPs are expected to achieve the goals of the practices to be replaced;
  - A schedule for implementing the replacement practices, strategies, and policies;
  - An analysis of how the replacement strategies and policies are expected to improve TNCC’s ability to meet the goals of the strategies and policies being replaced; and
  - Requests or notifications must be made in writing to the Department and signed by a principle executive officer or a duly authorized representative. The duly authorized representative must have overall responsibility of the campus operations and written authorization must be provided to the Department.

- TNCC follows the public involvement requirements identified the General Permit.
4.0 DEVELOPING A STORMWATER POLLUTION PREVENTION PLAN

Under the MS4 Permit, TNCC is required to develop and implement a stormwater pollution prevention plan (SWPPP) for the campus; that is, identify areas with a high potential of generating pollutants or being sources of illicit discharges and provide procedures to eliminated and/or prevent the sources from entering the MS4. At the TNCC campus, these can be related to operations and maintenance activities in specific areas, such as a maintenance yard, or they can be general operations activities that might occur at different locations. Once these areas and activities are identified, staff can be more aware of potential sources of pollutants, make annual inspections of facilities and operations, and provide reporting and follow-up documentation as needed.

4.1 Defining an Illicit Discharge

An illicit discharge can be: 1) a measurable flow from a storm drain during dry weather that contains pollutants or pathogens; 2) have a unique frequency, composition, and mode of entry in the storm drain system; 3) caused when the sewage disposal system interacts with the storm drain system; and 4) discharges from pollutants from specific source areas and operations known as “generating sites.” Generating sites are identified this Manual.

For the purposes of TNCC’s Good Housekeeping/Pollution Prevention Program, the VSMP regulation definition for an illicit discharge is generalized as:

**Illicit Discharge** - Any discharge to an MS4 that is not composed entirely of stormwater, except discharges specifically identified in the Virginia Administration Code when determined by TNCC not to be a significant contributor of pollutants to the MS4.

Most sources of an illicit discharge on the TNCC campus are likely to originate from a generating site or activity, such as a vehicle washing area or maintenance area. These could result from daily practices or from a specific spill incident. Table 1 provides source pollutants that could be generated from areas of the campus.

<table>
<thead>
<tr>
<th>Example of Source Pollutants of an Illicit Discharge</th>
</tr>
</thead>
<tbody>
<tr>
<td>• Automotive fluids (oil, fuel, antifreeze)</td>
</tr>
<tr>
<td>• Cooking oil and grease</td>
</tr>
<tr>
<td>• Solvents</td>
</tr>
<tr>
<td>• Paints</td>
</tr>
<tr>
<td>• Chemical cleansers (detergents, soaps)</td>
</tr>
<tr>
<td>• Improperly applied pesticides/herbicides</td>
</tr>
<tr>
<td>• Improperly managed salts</td>
</tr>
<tr>
<td>• Landscape waste (grass clippings, etc.)</td>
</tr>
<tr>
<td>• Improperly applied fertilizer</td>
</tr>
<tr>
<td>• Sediment</td>
</tr>
<tr>
<td>• Vehicle wash water</td>
</tr>
<tr>
<td>• Sanitary sewer wastewaters</td>
</tr>
<tr>
<td>• Dumpster leachate</td>
</tr>
<tr>
<td>• Trash</td>
</tr>
</tbody>
</table>
The regulations do have exemptions for some non-stormwater discharges that would not be considered an illicit discharge if not a significant contributor of pollutants to the campus’s MS4. Table 2 includes discharges relevant to TNCC that are not a significant contributors of pollutants and are not considered illicit discharges. If there is uncertainty of the source or constituents within an observed discharge, the TNCC MS4 program Administrator should be contacted immediately so a determination can be made. Points of contact for reporting an illicit discharge are in Appendix A.

Table 2. Examples of sources that are not an illicit discharge.

<table>
<thead>
<tr>
<th>Observation</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Uncovered dumpster</td>
<td>Cover dumpster</td>
</tr>
<tr>
<td>Uncovered container</td>
<td>Store container indoors</td>
</tr>
<tr>
<td>Oil/hydraulic fuel on ground</td>
<td>Clean &amp; dispose of properly</td>
</tr>
</tbody>
</table>

Additional detail for identification of an illicit discharge is provided in the *TNCC Illicit Discharge Detection and Elimination Program Manual*.

### 4.2 Awareness during Daily Activities and Operations

Potential illicit discharges can be identified and removed prior to entering the storm sewer with the identification and appropriate follow-up of pollutants exposed to precipitation, and subsequently stormwater runoff. TNCC maintenance and operations employees are in the best position to identify these pollutants such as those identified in Table 1. Figure 2 provides several examples of the observations and actions that could prevent an illicit discharge. If the observer is not qualified or appropriately trained to take the appropriate action, or if illegal dumping is observed, notify the TNCC Buildings and Grounds Supervisor or designee.

**Figure 2. Example daily observations and subsequent actions can prevent an illicit discharge.**

### 4.3 Special Local Water Quality Concerns

TNCC’s MS4 ultimately discharges to receiving waters that have been identified by the DEQ to not meet water quality standards. Subsequent studies, called Total Maximum Daily Load (TMDL) studies, have been performed by DEQ. The TMDL studies identify specific pollutants causing the impairments to the
receiving waters and designate the amount of the pollutant the receiving water can assimilate to achieve water quality standards. A required reduction of the pollutant is typically assigned to the MS4s that drain to the impaired segment of the water body. It is important that TNCC maintenance and operations employees be aware of these special pollutants shown in Table 3.

Table 3. Special pollutants of concern.

<table>
<thead>
<tr>
<th>TNCC</th>
<th>TMDL</th>
<th>Pollutants of Concern</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hampton</td>
<td>Chesapeake Bay</td>
<td>Nitrogen</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Phosphorous</td>
</tr>
<tr>
<td>Historic Triangle</td>
<td></td>
<td>Sediment</td>
</tr>
</tbody>
</table>

Nitrogen & Phosphorous considerations: TNCC utilizes its Nutrient Management Plan when applying nutrients on campus. This plan includes conservative practices for the use of nutrients such as fertilizer to effectively provide nutrients to plants and turf while protecting against adverse effects. In addition, TNCC utilizes good housekeeping practices and a general sense of awareness for possible nutrient sources in day to day operations.

Sediment considerations: Possible sediment sources include, but are not limited to, construction and maintenance activities, soil erosion and stockpiles of sediment laden material. Proper source controls (i.e. silt fence, gutter buddies, etc.) should be utilized to prevent to transportation of sediment. In addition, TNCC should utilize good housekeeping practices and a general sense of awareness for possible sediment sources in day to day operations.

4.4 Good Housekeeping/Pollution Prevention Inspections

Inspection is a key item to TNCC’s successful Good Housekeeping/Pollution Prevention. The inspection process is important because it identifies any items or areas of concern where pollutants have potential to be exposed to precipitation or be conveyed to waterways. If a potential issue is identified during an inspection, corrective action can immediately be taken to reduce the risk of pollution or contain and existing spill before it reaches the stormwater system.

Inspection forms for current activities on the TNCC campus are in Appendix B. Operations staff must use these forms during inspections as part the comprehensive site evaluation that is required by the MS4 Permit. They serve not only as a means to identify potential issues, but also as records that show TNCC is actively working to prevent illicit discharges in conformance with Minimum Control Measure 6 of the Permit.

The MS4 Permit requires an annual comprehensive site evaluation for each campus; however, because Good Housekeeping/Pollution Prevention plays an integral part in day-to-day operations and is often the
first means to prevent pollutants from entering waterways, it is recommended that facilities be visually inspected on a regular basis. The operations staff responsible for the inspection should use the SWPPP Mapping and campus inspection form together during annual site inspections. Completed inspection forms should be kept on record for three years.

Sections 6.0 and 7.0 outline critical items relevant to Good Housekeeping/Pollution Prevention along with Best Management Practices that should be employed. These sections provide a means to review relevant information prior to a site inspection, a platform on which to conduct training, and as a reference for corrective action in the case that a potential pollution issue is found.

### 4.5 TNCC’s SWPPP Mapping

The Stormwater Pollution Prevention Plan (SWPPP) map provided with this manual in Appendix F is intended to relate on-the-ground field operations with Maintenance and Operational Procedures identified in Sections 6 & 7 of this Manual. The mapping is based on a field investigations where the TNCC campus was evaluated to determine operations and activities that could potentially generate pollutants.

This mapping should be utilized during Good Housekeeping/Pollution Prevention inspections. The front shows the campus and several important components associated with pollution prevention. The MS4 stormwater pipes and inlets are indicated, along with their direction of flow toward the outfall, which is indicated by a yellow triangle. Receiving surface waters are also shown, if on the property. Red circles indicate locations, or generating sites, where specific operations occur that could potentially be sources of pollutants. These areas are numbered sequentially, such that a person can efficiently walk the site to perform inspections. An example of what is on a map is shown below in Figure 3.

![Figure 3. Example of SWPPP Mapping with area noted as potential sources of pollutants.](Image)

The back of the SWPPP Mapping identifies the area or activity where the pollutants could possibly be generating, summarizes the applicable best management practice, lists the possible pollutants, and identified controls available for addressing sources of pollutants. A reference to the appropriate
subsection of the Good Housekeeping/Pollution Prevention Manual is also provided, and the staff conducting the inspection should refer back to the Manual for more information. An example is illustrated in Figure 4.

![BUS STOP PAD](image)

- **Street Parking and Maintenance**: Use absorbent, scrub with a broom to remove as much oil as possible, and promptly recover all material. (Section 7.7)
  - **Common Associated Pollutant**: Oil
  - **Source Controls**: None

Figure 4. Example of activity identifier on SWPPP Mapping.
5.0 REPORTING PROCEDURES

TNCC maintenance and operations employees are the first line of defense for preventing sources that could contribute to an illicit discharge. Actions that are taken to remove potential sources of an illicit discharge do not need to be reported unless it is suspected an illicit discharge has previously occurred. In this case, the employee needs to report the concern to the Buildings and Grounds Supervisor or designee within 1 business day, who will then document the report.

An illicit discharge or potential source for an illicit discharges may also be reported by other individuals that are not trained or authorized to perform necessary actions, such as reports from students, faculty, staff, or contractors. These individuals may recognize a potential illicit discharge after learning about pollution in stormwater runoff through TNCC’s public education and outreach efforts, or by other means. The TNCC stormwater webpage directs these individuals to contact the Buildings and Grounds Supervisor or designee, who will subsequently perform the appropriate follow-up action and provide documentation. If an employee is otherwise notified, the appropriate action should be taken and the Buildings and Grounds Supervisor or designee shall be notified. Figure 4 summarizes this procedure.

VDOT and the City of Hampton have interconnected MS4’s with TNCC, meaning there is stormwater being conveyed to and from TNCC property. Any report from either interconnected MS4 of a potential illicit discharge originating from a TNCC campus should be immediately directed to the Buildings and Grounds Supervisor or designee for investigation and documentation.

![Flowchart](image)

Figure 5. Reporting procedures for TNCC field staff. (* or designee)
6.0 COLLEGE SPECIFIC MAINTENANCE & OPERATIONAL PROCEDURES

The following sections review common procedures and operations that take place at specific locations at TNCC campus. These operations may be potential sources of pollutants that can enter and contaminate the stormwater system and the receiving downstream waters. An overview of risk factors associated with each operation is provided, in addition to suggested Best Management Practices to help reduce the potential for contamination.

6.1 Vehicle Washing

Overview
Improper vehicle washing can introduce a number of compounds into the MS4, including solvents, grease, sediment, and petroleum products as point source pollution (illicit discharge). Washing vehicles near any part of the MS4, including ditches or other conveyances that lead to the storm sewer, may cause these compounds to pollute a nearby water body. In order to avoid this, wash vehicles away from the storm sewer system and areas such as mixing pads, staging areas, or other surfaces where vehicle washing is not permitted.

Best Management Practices
- Wash in designated wash bays that drain directly to the sanitary sewer
- Use commercial car washes for typical fleet vehicles
- Wash vehicles on pervious surfaces, such as grass or gravel (only with water- no soap, detergents, waxing, etc.)
6.2 Vehicle Maintenance

Overview
Vehicle maintenance practices involve a number of solvents, petroleum products, and other toxic compounds that must be stored and handled in accordance with procedures that prevent potential contamination of the MS4 or associate water bodies.

Best Management Practices
For general maintenance:
- Vehicles shall be maintained inside and under cover, with the exception of emergency maintenance not involving fluids.
- Vehicles that are leaking any fluids shall be put inside and under cover unless a drip pan can be utilized and emptied into the designated hazardous waste containers.
- Water used for tire leak detection or other process shall be disposed of in the sanitary sewer only.
- Remove leaking vehicles from service until repaired.
- Store leaking batteries in a secondary container.
- Use detergent-based or water-based cleaning systems instead of organic solvents and degreasers.

For vehicle and equipment fueling:
- Always fill tanks and containers in such a manner as to avoid dripping
- Avoid “topping off” or filling beyond the normal fill capacity
- Fueling shall be supervised and never left unattended
- Fuel vehicle and equipment on a hard surface, down gradient and at the farthest practical distance from any storm drain, conveyance, or water body.

For leaks, drips, and spills:
- Clean thoroughly and promptly.
- Apply absorbent on the spill area and dispose of the waste properly. Never hose down the affected area.
- Prevent fluids from entering the storm sewer by diverting any flows.
6.3 Vehicle Storage

Overview

Vehicles are stored at the college due to seasonal operations (snow removal), infrequent use, etc. Vehicles are potential sources of pollutants into the MS4 and other bodies of water, and therefore must be stored appropriately.

Best Management Practices
- Store vehicles inside or under cover, if possible.
- If vehicles must be stored outside, locate vehicles away from storm drains should leaking occur.
- Vehicles that are leaking any fluids should be put inside and under cover unless a drip pan can be utilized and emptied into the designated hazardous waste containers.
- Ensure that the streets and parking areas are free of sediment and debris. Street sweep or clean as required.
- Regularly inspect vehicle storage areas.
- Clean up any observed spills and address the source of the leaking pollutant(s).
6.4 Fueling Areas

Overview
TNCC utilizes a number of vehicles for campus operations and maintenance, in addition to other gas-powered equipment. Fuel for fleet vehicles and equipment presents a particularly hazardous set of toxic compounds that can seriously impair the water quality of receiving water bodies if spilled or leaked. Extra care must be taken to ensure that staff are adequately trained to avoid spills, clean them if they do occur, and prevent them from entering the storm sewer or any receiving water bodies. Other best management practices can also be employed to reduce the risk, in addition to other applicable permits governing storage tanks.

Best Management Practices
- Refuel vehicles and equipment offsite at locations with designated fuel areas
- Onsite refueling locations should be designed to prevent runoff and spills by having an impervious surface graded away from storm sewer inlets.
- Fuel stations should be covered with an area at least as large as the grade break or fuel dispensing area, and this cover should direct stormwater to a perimeter drain or away from the area.
- Install oil control devices in storm drains or basins that may receive contaminated runoff.
- Install vapor recovery nozzles to reduce drips and vapor.
- Develop a spill prevention plan that standardizes training and procedures related to use, storage, and potential spills of fuel. Additionally, provide equipment to both clean up the spill and prevent contamination of the storm sewer.
- Routinely inspect refueling structures and equipment for proper function and condition, as well as any signs of corrosion or potential failure. Above ground tanks should be inspected periodically by a professional.
6.5 Dumpsters/Trash Cans-Solid Waste Collection and Recycling

Overview
Dumpsters and trash cans are potential producers of illicit discharges if polluted materials leak and travel to the storm sewer or receiving water bodies. However, as with other waste and chemical storage, proper storage and careful handling will minimize exposure. Unlidded dumpsters and trash cans allow rainwater to mix with the waste inside and produce polluted leachate that could then spill during unloading. Dumpsters and trash cans must also remain in good condition where nothing can leak out of the bottom and possibly contaminate the storm sewer and streams.

Best Management Practices
- Provide only covered containers, rather than those with completely open tops, to reduce the amount of rainwater entering the container and the potential for leaking during normal use.
- Place trash containers, recycling containers, and cigarette butt containers in high pedestrian traffic areas, common areas, entrances to buildings, and sidewalk entries from parking lots. Increase the number of containers if overfilling is a problem.
- Install adequate number and size of temporary trash receptacles for special events.
- Provide adequate containers at building rear and services entrances so trash materials from within the buildings are immediately transferred to covered containers during routine cleaning.
- If collected trash materials are hauled using a vehicle, install an impermeable liner in the cargo area to contain any leakage during transfer. Wash any leakage in designated wash areas that drain directly to the sanitary sewer.
- Provide a secure area for dumpster loading and unloading to prevent tampering, unwanted dumping, and damage from other vehicles.
- Routinely inspect dumpster and trash can lids and other surfaces for deterioration or damage that may cause exposure to stormwater or allow leakage.
- Provide staff training to ensure only proper materials are loaded into the dumpster to help avoid accidental mixing of chemicals or introduction of corrosive materials.
- If any leaks are detected, install berms or other devices to ensure nothing flows into the storm sewer system or receiving waters.
6.6 Chemical Storage

Overview
TNCC has a number of chemicals onsite that are related to routine cleaning and maintenance, and contractors possessing chemicals and chemical-dispensing equipment may also be on campus. All chemicals that could potentially contaminate stormwater and local waterways should be clearly marked and stored in secure locations.

Best Management Practices
- Plainly label containers that could be susceptible to spillage or leakage to encourage proper handling and facilitate rapid response if a spill occurs.
- Store materials away from high traffic areas and on structures that keep them from coming into contact with the floor.
- Storage areas, loading and unloading areas should be covered or enclosed to reduce potential contact with stormwater.
- Storage spaces and containers should be routinely checked for leaks or signs of deterioration.
- Provide contract language that requires contractors to accommodate safe storage of chemicals and hazardous materials and to be responsible for safe handling and cleanup of any potential spills.
6.7 Outdoor Loading

Overview
Outdoor loading areas are potential sources of illicit discharge if polluted materials leak during transport to/from designated loading areas. With proper storage and careful handling, it is possible to minimize exposure to stormwater at loading areas.

Best Management Practices
- If possible, perform outdoor loading under a tarp or covered structure.
- Preferably load material in dry weather.
- Avoid positioning loading areas near storm drains.
- Grade or berm the loading area so that stormwater drains to a dead-end connection or sanitary sewer, rather than a stream or storm drain.
- Train employees in spill cleanup so that leaks and spills are addressed in a timely fashion.
6.8 Outdoor Material Storage

Overview
TNCC has material storage areas outside, and houses substances such as grease, paints, detergents, metals, and bulk materials, such as mulch, in these outdoor locations. These materials must be stored and handled in accordance with procedures that prevent potential contamination of the MS4 or associate water bodies.

Best Management Practices
- Store all materials in appropriately labeled containers, if applicable.
- Avoid placing materials near storm drains.
- Make sure all outdoor storage containers have lids that are kept closed to prevent stormwater contamination.
- If materials are too large to store in containers, cover with a tarp and appropriately label the area to indicate the stored materials that are present.
- Provide perimeter controls for erodible stockpiles of materials such as mulch, sand, and gravel to prevent migration into the stormwater system.
- Routinely inspect outdoor material storage areas for leaking or corrosion of stored substances.
- Clean up all migrating materials upon discovery and repair the containment of the migrating pollutant to prevent potential contamination of stormwater and streams.
7.0 GENERAL CAMPUS OPERATIONS

In addition to location-specific operations listed above, there are other typical maintenance activities that can occur at different locations across the TNCC campus. Though not typically associated with pollution, these activities can create concentrations of contaminants that can enter the storm drain system. The following provides a summary of each operation and how maintenance staff can minimize risks.

7.1 Power washing

Overview
Power washing can concentrate organic sediment, precipitates, surface material, and cleaning solutions into wash water, which is characterized as an illicit discharge if it enters the MS4. Power washing water, cleaning agents, and other compounds should not enter the storm sewer system or water bodies. Care should be taken to prohibit the wash water from flowing into the storm sewer, including roof drains, downspouts, and any other conveyances leading to them.

Best Management Practices
- Identify storm drains and possible conveyances to storm drains prior to commencing with cleaning or washing, and take measures to prevent waste water from entering them.
- Use dry cleanup methods to remove debris prior to washing surfaces.
- Determine where waste water may pool and vacuum up or allow it to evaporate.
- Water not containing chemicals or cleaning agents may be allowed to infiltrate in grass or gravel areas. Waste water containing chemical pollutants must be captured and disposed of in the sanitary sewer. Suspended solids and oils must be removed from the wastewater using booms, absorbent pads, or other devices.
- Apply minimal water and prioritize dirty areas rather than cleaning or pressure washing an entire building.
7.2 Pesticide Application

Overview

Grounds and building maintenance crews occasionally use pesticides and herbicides in routine operations, and the mixing and loading of applications into equipment is often in the same areas where fueling and maintenance occurs. Consequently, these are the areas where an accidental discharge into the MS4 is likely to occur. Care should be taken to properly store, handle, and apply these chemicals in much the same manner as other hazardous materials, and only adequately trained staff should be responsible for their use.

Note: Applications of pesticides and herbicides over waters of the state or at water’s edge are governed under a separate NPDES permit from DEQ.

Best Management Practices

For Application:
- Apply herbicides and pesticides only after other, non-chemical approaches fail
- Determine which product are the most useful and least environmentally harmful for a given situation and use sparingly and as directed by the manufacturer.
- Use chemical products only during weather conditions appropriate for the application and that will not potentially mix with stormwater in a rain event.
- Avoid applying chemicals within 5 feet of pavement, 25 feet of storm drain inlets, or 50 feet from a water body.

Spill Prevention:
- Spray equipment must be emptied of solutions before the loading of vehicles, transportation, and storage of equipment.
- Washwater from application equipment must be disposed of the in the sanitary sewer and any leftover material resealed in a container or disposed of at a hazardous waste collection location.
- Store materials in a secure location and keep containers clearly labeled
7.3 Street Sweeping

Overview
Streets and parking areas are prone to collect and concentrate significant amounts of materials that contribute to polluted runoff into storm sewer systems and water bodies. Sediment, debris, trash, automotive fluids, road salt, and trace metals can be minimized by such practices as street sweeping. Smaller equipment can also be used in other hardscape areas. In additions to reducing the chance and severity of polluted discharges into downstream waters, the practice also extends the useful life of stormwater basins by reducing the sediment load.

Best Management Practices
- Establish a schedule that best addresses the rate of accumulation of materials on pavement and hardscapes, and adjust the schedule after significant events such as snowfall (sand, salt).
- Materials collected during cleaning activities should be disposed of at an offsite landfill, and material recovery should be limited to the volume and weight appropriate for direct transport to such facilities
- Materials collected during cleaning activities should not be temporarily stored onsite.
7.4 Storm Drain Maintenance

Overview
Storm drains are often the point of entry into storm sewer system, and they need to be cleaned and maintained on a regular basis to reduce the amount of pollution, trash, and debris into receiving water bodies. Clogged drains can overflow, thereby increasing the volume of water flowing into downstream structures and streams, as well as the chances for damage and erosion.

Some common pollutants found in storm drains include:
- Trash and debris
- Sediments
- Oil and Grease
- Antifreeze
- Paints
- Cleaners and solvents
- Pesticides
- Fertilizers
- Animal waste
- Detergents

Best Management Practices
- Maintain an accurate storm sewer map and information table depicting all components of the MS4 and receiving water bodies.
- Establish a routine inspection schedule for observing structure conditions and for screening potential illicit discharges.
- Utilize a vacuum truck for emptying materials trapped in drainage inlet and junction sumps or otherwise dispose of materials in accordance with state and federal regulations.
- Keep impervious surfaces clean of trash, debris, and sediment.
- Mark drainage inlets to maintain public awareness about illegal dumping
7.5 Exterior Building Maintenance

Overview
Maintenance of building exteriors may involve a number of different practices, from cleaning to resurfacing. Pressure washing, for example, can concentrate organic sediment, precipitates, surface material, and cleaning solutions into the waste water, which is characterized as an illicit discharge if it enters the MS4. Power washing water, cleaning agents, and other compounds should not enter the storm sewer system or water bodies. Care should be taken to prohibit fluids from flowing into roof drains, downspouts, and any other conveyances leading to them.

Best Management Practices

Cleaning:
- Identify storm drains and possible conveyances to storm drains prior to commencing with cleaning or washing, and take measures to prevent waste water from entering them.
- Use dry cleanup methods to remove debris prior to washing surfaces.
- Determine where waste water may pool and vacuum up or allow it to evaporate.
- Water not containing chemicals or cleaning agents may be allowed to infiltrate in grass or gravel areas. Waste water containing chemical pollutants must be captured and disposed of in the sanitary sewer. Suspended solids and oils must be removed from the wastewater using booms, absorbent pads, or other devices.
- Apply minimal water and prioritize dirty areas rather than cleaning or pressure washing an entire building.

Painting:
- When painting, use water-based paints and thinners instead of oil-based whenever possible.
- Mix paint indoors before starting work to minimize the potential for spills entering the MS4.
- When using spray paint, use smaller paint containers with high pressure sprayers to minimize waste.
- Use impermeable drop cloths when painting.
- Immediately clean up all spills when they occur.
- Recycle or donate excess paint.
- Allow paint containers to completely dry before disposal.

Clean water-based paint off of brushes in a sink connected to the sanitary sewer. Oil-based paint waste must be reused, recycled, or disposed as hazardous waste.

7.6 Landscape Management

Overview
Typical landscape maintenance practices can produce stormwater contaminants such as pesticides, soil, fertilizers, and debris which can pollute receiving water bodies. Maintaining an attractive campus landscape can require considerable efforts in pruning, dressing, watering, and fertilizing. Steps can be
taken to reduce the harmful effects of these practices on the stormwater system and water flowing into water bodies by reducing the number of inputs and waste, and by keeping maintenance crews adequately trained in best management practices.

The MS4 permit requires that a turf and landscape nutrient management plan be developed by a certified turf and landscape management planner in accordance with § 10.1-104.2 of the Code of Virginia on all lands owned by TNCC where nutrients are applied to a contiguous area greater than one acre. Designated TNCC staff tracks the total acreage where turf and landscape management plans are required and where such plans have been implemented, and they shall summarize the schedule and its implementation in annual permit reports.

TNCC shall not apply any de-icing agents containing urea or other forms of nitrogen or phosphorus to parking lots, roadways, and sidewalks, or other paved surfaces.

**Best Management Practices**

- Compost lawn wastes and re-till into the soil of planting areas or mix into mulch.
- Minimize turf areas by planting groundcovers, wildflowers, and shrubs, thereby reducing mowing and water requirements.
- Select drought and heat resistant turf species, and do not cut turf shorter than 3 to 4 inches. Mulch clippings should be left on the turf as a natural fertilizer and ensure clippings are swept away from paved surfaces.
- Replace exotic plant species when necessary with regional, indigenous plants, which are typically more water efficient and disease resistant.
- Utilize low-volume irrigation methods and only water areas as needed to enhance plant root growth and avoid runoff issues.
- Reduce the use of fertilizers and utilize less-toxic alternatives such as composted organic material. If fertilizer is required, apply slow-release organic versions only on days with little wind and no chance of heavy rain. Apply only during the recommended time of year for the particular turf grass on the site.
- Avoid stockpiling materials leftover from landscape maintenance. Install composting facilities for light litter and remove other materials to an offsite recycling/composting facility.
7.7 Street Parking and Maintenance

Overview
Sometimes, street parking is necessary due to full parking lots and maintenance activities. Vehicles and towed trailers have the potential to contaminate the MS4 and nearby streams, but careful maintenance of these areas will prevent these consequences from occurring.

Best Management Practices
- Ensure streets are free of sediment and debris. Street sweep or clean as required.
- Ensure oil drippings and spills are managed appropriately. If leaking vehicles are stored in street parking, consider moving the vehicle away from storm drains and placing a drip pan beneath the leaking equipment. Captured leaking fluids should be disposed in designated hazardous waste containers.
- Park maintenance equipment and portable toilets away from storm sewer connections.
- Validate inlet protection and other erosion and sedimentation control measures are installed correctly before performing any maintenance operations where sediment or other pollutants could enter the storm system.
8.0 WASTE MANAGEMENT & DISPOSAL PROCEDURE

Responsible management of chemical and materials wastes can great reduce the amount of pollution in stormwater runoff. The following sections describe the recommended procedures for managing and disposing of waste materials TNCC may encounter. For any of the materials list below, always see the Material Safety Data Sheets (MSDS) if available. The Good Housekeeping Manual is not meant to supersede or replace any Material Safety Data Sheet or manufacturer’s instructions, but rather supplement them and further reduce the impacts of stormwater pollution.

8.1 Aerosol Cans

Aerosol cans should be properly disposed of as hazardous waste, and a local hazardous waste disposal vendor should be contracted to transfer the materials offsite to their facility. Recycling is also an acceptable route, however cans must be punctured and emptied after final use, and the contents must be separately stored and disposed of as hazardous waste. TNCC is a small quantity generator of aerosol cans, mainly relating to janitorial services, and is not likely to accumulate the necessary volume to make recycling efficient.

A waste disposal vendor will typically provide either a 55-gallon steel drum, fiber drum, or fiber box for collection of aerosol cans, and this container should be placed at a location central to waste collection and storage of other chemicals. The container should remain closed and labeled as “Aerosol Cans.” Once the 55-gallon limit is reached, contact the vendor within three days and have them transfer the container offsite. Do not move the container to another offsite location. Obtain a hazardous waste manifest from the vendor and keep the records on file.

8.2 Animal Carcasses

Roadside and property management of animal carcasses is generally dictated by the location and situation, with priority given to ensuring public safety by immediately removing the carcass from the area. Carcasses should be disposed of at a landfill or in a covered dumpster that is frequently emptied.

8.3 Antifreeze

Place used antifreeze in a drum or tank and clearly label as “Used Antifreeze.” The container should remain closed when not in use and must be in good condition, with no other fluids being added. Contract a local hazardous waste disposal vendor to transfer the container offsite when it is full, and maintain records about the vendor and the final destination of the container.
8.4 Batteries
Traditional alkaline batteries (AA, AAA, C, D, 9-volt) are not regulated by the EPA and can legally be thrown away with other, non-hazardous waste. However, types of batteries that are classified as Universal Waste and must be collected, stored, and recycled include: Nickel Cadmium, Nickel Metal Hydride, Lithium Ion, Lithium, Mercury, Silver, Lead Acid, Lead Acid Flooded Cell Batteries, Non-Spillable Lead Acid Batteries, Sodium Batteries, and Potassium Hydroxide.

Recycling vendors are available and may provide a storage container and option to mail the materials to their location, or the batteries can be transported to the nearest recycling facility.
- Batteries to be recycled should be clearly marked as “Waste Batteries” or “Used Batteries.”
- The battery collection container should have the date that the first battery is collected marked on the outside. Batteries can be stored in the container for up to one year of the marked date.
- Maintain records for the final destination of the batteries once they leave the site to a recycling facility or vendor.

8.5 Treated Lumber
The priority for treated timber is to first find potential for reuse in another project. If the materials are being discarded, conditions apply based on the chemicals used to treat the wood.
- Timber Treated with Chromated Copper Arsenate (CCA): The Resource Conservation and Recovery Act (RCRA) exempts CCA treated lumber from hazardous waste regulation as long as the wood is in the same form it was for its intended use. Mulch, for example, is not exempt and cannot be legally sent to the landfill.
- Timber Treated with Creosote: Though not required by EPA regulation on weathered wood, a disposal facility may require Toxic Characteristic Leachate Testing (TCLP) prior to disposal. New creosote treated timber must be tested to determine if it is hazardous prior to disposal. Contact the local hazardous waste authority for further guidance on testing.
- Timber Treated with Pentachlorophenol (PCP): All PCP treated timber must be tested prior to disposal. Contact the local hazardous waste authority for guidance.

8.6 Empty Containers
All empty containers should be properly stored to reduce degradation until such time as they are recycled or disposed of at a landfill. Best practices include keeping the containers closed and storing them together in a covered area. Label the containers as “Empty.”

Empty containers previously storing non-hazardous/non-RCRA materials such as oils and diesel fuel should be disposed or recycled in the following manner:
- **Disposal:** Empty the containers. Use absorbents such as rags or oil dry (no liquids) to help capture the remaining material. Cut off both ends and crush the containers.

- **Recycling:** Empty the containers. Use absorbents such as rags or oil dry (no liquids) to help capture remaining material. Send the container to a recycling facility.

Empty containers previously storing hazardous/RCRA non-acute hazardous materials or wastes (such as gasoline, low flashpoint solvents, and some paints) should implement the following options:

- **Disposal:** Empty the containers so that the remaining residue at the bottom is one inch or less. Use absorbents such as rags or oil dry (no liquids) to help capture the remaining material. Cut off both ends and crush the containers.

- **Recycling:** Empty the containers so that the remaining residue at the bottom is one inch or less. Use absorbents such as rags or oil dry (no liquids) to help capture the remaining material. Send the container to a recycling facility.

Containers not yet disposed of or recycled can be kept in a central, secure, storage area. Containers must be closed and clearly labeled “Empty Container – Hazardous Waste” and inspected weekly. Containers can be stored for up to 180 days and disposed of by a hazardous waste vendor. Obtain a hazardous waste manifest from the vendor and keep it on file after disposal.

### 8.7 E-Waste (Monitors and Computers)

All computers, monitors, and other electronic waste should be properly disposed of and/or recycled through an electronic waste vendor.

### 8.8 Filters-Oil, Gas, Diesel, Paint

Used filters may either be recycled or disposed of as solid waste under the following conditions:

#### Used Oil Filters

- **Recycling:** Drain filters into a used oil container. Place them in a container labeled “Used Oil/Diesel Fuel Filters” and contact a scrap metal vendor for recycling. Maintain records for the final destination of the filters from the vendor.

- **Disposal:** Oil filters can be disposed of as solid waste when punctured and drained. Drain into an enclosed container labeled “Used Oil.”

#### Used Diesel Fuel Filters

- **Recycling:** Drain filters into a used oil container. Place them in a container labeled “Used Oil/Diesel Fuel Filters” and contact a scrap metal vendor for recycling. Maintain disposal records.

- **Disposal:** Diesel fuel filters can be disposed of as solid waste when punctured and drained. Drain into a used oil container.

#### Used Gasoline Filters

- **Recycling:** Used gasoline filters with metal casings are exempt from regulation when treated as scrap metal and recycled. Drain into a used gasoline container and place drained filters into a
separate container labeled “Used Gasoline Filters.” Contact a scrap metal vendor for disposal and maintain records.

- **Disposal as Hazardous Waste:** Used gasoline filters may also be managed according to hazardous waste requirements, at or near their point of generation with storage limits up to 55 gallons. Place drained filters into a container labeled “Used Gasoline Filters.” Once the 55 gallon threshold is met, the container must be shipped off-site by a hazardous waste vendor. Maintain records of the disposal.

### 8.9 Fluorescent Lamps, HID, and Metal Halide Lights
Types of lamps that are considered as Universal Waste under the Resource Conservation and Recovery Act and must be collected, stored, and recycled include: fluorescent bulbs, high intensity discharge, metal halide, neon, mercury vapor, and high pressure sodium lights.

Lamps may be collected in an empty box the new ones came in or purchased from a lamp recycling vendor. The lights must be securely stored and unbroken. Label the containers as “Waste Lamps” or “Used Lamps” and indicate the date the first lamp was placed there. Broken bulbs must be contained in leak proof containers. Check with the vendor to see if they will take broken bulbs as well as unbroken.

Dispose of the lamps at the nearest recycling facility and maintain a record.

### 8.10 Freon
EPA requires service shops to use approved refrigerant recovery equipment for repair of air conditioning systems in motor vehicles. TNCC technicians using refrigerant recovery equipment must be trained and certified by an EPA-approved organization.

To comply with the requirements, service shops must send the Motor Vehicle Air-Conditioning (MVAC) Certification form to EPA along with the facility name and address, name of equipment manufacturer, equipment model and serial number, and a manufacture date. Maintain records for three years of the technician certifications and the name and address of the reclamation facility.

### 8.11 Herbicides and Pesticides
Herbicides and pesticides are both considered pesticides under EPA regulation. Containers should be stored in a covered area on impervious flooring, and containers should be segregated according to type. Ensure all containers are labeled and kept closed, and remove only the amount expected to use until the container is empty.
Never pour leftover pesticides down the sink, into the toilet, or down a sewer or street drain. Pesticides may interfere with the operation of wastewater treatment systems or pollute waterways, where they may harm fish, plants, and other living things.

Empty pesticide containers may be managed as a universal waste, disposed, or returned to the vendor.

**Partially Full Containers as Universal Waste**
- Herbicide/Pesticides that cannot be completely used and the containers are partially full should be marked as “Waste Pesticide” or “Used Pesticide.”
- Contact the local hazardous waste authority for disposal as solid waste. Maintain a record of the final destination for used pesticide containers.

**Empty Containers for Disposal or Recycling**
- Containers should be rinsed three times with potable water and disposed. Save the rinse water in separate container for future applications. If the rinse water is not reused it must be properly managed. Contact the local hazardous waste authority for guidance on proper disposal.

**Partially Filled Containers Returned to the Vendor**
- Some vendors may accept returned pesticides. Keep all containers clearly marked with original labeling and contact vendor for proper handling and shipment.

### 8.12 Fluorescent Light Ballasts (PCB and Non-PCB)
PCBs or polychlorinated biphenyls can be present in the solid potting material and in the capacitors of fluorescent light ballasts (FLB) manufactured before 1979, and these devices may still be in use with fluorescent lights in buildings from that era¹. Non-leaking light ballasts are restricted to disposal in sanitary or industrial landfills with leachate collection, liners, and appropriate groundwater monitoring.

A PCB-containing FLB failure, leak, smoking condition, or fire requires the following:
- Isolate the affected area from central ventilation and ventilate the air separately
- Relocate students and faculty from the affected area.
- Hire experienced cleanup personnel to clean up and decontaminate equipment and surfaces.
- Comply with environmental regulations for proper storage and disposal of contaminated equipment and cleanup materials.

**Storage of Non-leaking Equipment**
- Non-leaking equipment can be stored for 30 days, after which point storage is subject to more stringent requirements.
- Dispose of the non-leaking ballasts as a solid waste in a municipal solid waste landfill.

¹ PCB-containing fluorescent light ballasts that are currently in use have exceeded their designed lifespan and pose significant risk. EPA recommends removing PCB-containing FLBs from buildings as soon as possible to prevent potential inhalation or dermal exposure.
8.13 Mercury Switches and Equipment
A mercury switch or equipment is any device containing mercury integral to its function (e.g. thermostats, appliances). Spilled or exposed mercury poses significant risk as it can evaporate and become and invisible, odorless and toxic vapor. They are classified as Universal Waste and must be collected, stored, and recycled while intact in the device.
- Collect unbroken mercury switches and equipment in an empty container marked “Waste Mercury Switch/Equipment” or “Used Mercury Switches/Equipment.” Mark the outside of the container with the date the first item is placed in the container.
- Store for up to a year in the enclosed container and transfer the materials to a local recycling facility or contact the local hazardous waste authority.
- Maintain a record of the final destination of the equipment.
- If mercury is spilled or exposed, isolate the area and hire experienced professionals to clean up and decontaminate equipment and surfaces.

8.14 Oil, Gas, and Diesel Waste
Waste fuels must be stored in separate, enclosed drums or tanks and clearly labeled as “Used Oil,” “Used Diesel Fuel,” or “Used Gasoline.” Each container should remain closed unless in use and should remain in a covered, secured area. Contact a recycling vendor when the container is full and maintain records from the vendor.

Spillage
- Apply absorbent on the spill area and dispose of the waste properly. Never hose down the affected area. Refer to Section 8.17 for guidance on disposal of rags, wipes, and absorbents.
- Prevent fluids from entering the storm sewer by diverting by diverting any flows that are on an impervious surface.
- If a spill occurs on a pervious surface such as sand, gravel, or grass, mark the area and contact DEQ.

8.15 Paint Waste-Latex, Solvent Based
Paints and liquid surface coverings such as polyurethane should be stored in containers that are clearly labeled and remain closed. Store containers in secure, covered area off the floor.

Latex Paint
Latex paint is non-hazardous and its containers may be discarded once completely empty and does not contain free liquid. Absorbents can be used to remove any remaining free liquid, or spread the paint on cardboard or newspaper and allow the container to dry completely.
Solvent Based Paints
These paints—including stains, sealers, and associated thinning agent—should be managed as hazardous waste due to the organic solvents they contain. If minor amounts are leftover and cannot be used, use absorbents to remove any remaining free liquid, or spread the paint onto newspaper or cardboard and allow to dry completely. If the quantity to large, contact a waste disposal vendor and maintain records of the disposal.

8.16 Parts Cleaners
Low-Flashpoint Solvents
Low-flash solvents contained in parts washers become hazardous waste once the solvent becomes too contaminated to clean effectively. Unless the parts washers are under a regularly-scheduled service agreement, a hazardous waste vendor should be contacted when the solvents becomes ineffective at cleaning.

High Flashpoint Solvents
Waste solvents with a high flashpoint are not typically hazardous and can be recycled, unless the solvent is tested for pH and toxicity and is determined to be hazardous waste. Contact the vendor for related information, or contact a hazardous waste vendor for disposal. Maintain records of the final destination.

Aqueous Solvents
Waste aqueous solvents are typically not hazardous and can be recycled, unless they have become highly contaminated with materials from the washed parts, such as toxic metals and oils. Unless the spent liquid is tested, it should be assumed that it is hazardous and should be treated as other solvents by a waste vendor.

8.17 Rags, Wipes, Absorbents
Disposal methods vary for rags, wipes, and absorbents, depending on the type of substance absorbed. They will either fall under the Used Oil Regulation, the Hazardous Waste Regulations, or the Solid Waste Regulations.

Absorbents Used to Capture Used Oil
Waste rags, wipes, and absorbents containing oil (such as motor oil, hydraulic oil, etc.) may be discarded in the trash or laundered at an industrial facility if they are not dripping or completely saturated with oil. Materials that are saturated with used oil should be wrung out or otherwise managed to remove as much free flowing oil as possible. The extracted oil should be contained with other used oil and recycled by a vendor, and the absorbent materials can be discarded in the trash. Maintain records of the final destination of materials that are recycled.
Absorbents Used to Capture Diesel Fuel
Waste rags, wipes, and absorbents containing diesel fuel may be discarded in the trash or laundered at an industrial facility if they are not dripping or completely saturated with diesel fuel. Materials that are saturated with used oil should be kept in a closed container marked as “Used Absorbents.” Contact a used oil vendor when the container is full, and keep records of the final destination.

Absorbents Used to Capture Hazardous Materials
Waste rags, wipes, and absorbents containing hazardous materials such as gasoline, solvent-based paint, and some solvents and cleaners must be managed as hazardous waste. Collect the materials into a barrel or bucket with a tightly fitting lid and marked as “Waste Absorbents” and contact a hazardous waste vendor when full.

8.18 Scrap Tires
The primary means of scrap tire disposal is recycling through a registered waste tire hauler or at a scrap tire facility. If tires cannot be recycled they can be taken to a landfill that accepts waste tires. Virginia regulation states that no more than 100 scrap tires may be stored on site at any one time without a Solid Waste Permit. When the tires are transported off the site, keep records of the final destination.

8.19 Salt Ponds and Storage
Currently there are not salt ponds or salt storage at the TNCC campus. However, if salt storage is incorporated into the operations at TNCC, BMPs for this function should be considered and written into this manual.

8.20 Salt Spreaders
Currently there are not salt spreaders at the TNCC campus. However, if TNCC incorporates salt spreaders into their operation, BMPs for this operation should be determined and written into this manual.

8.21 Solid Waste-Trash
All solid items not recycled or managed as hazardous waste may be considered as solid waste and disposed of using a trash collection service or municipal landfill. Liquids generally cannot be disposed of in regular trash collection service and the local hazardous waste authority should be consulted if suspect liquids are in the waste collection. Recycling vendors may collect additional liquid wastes that are not listed in this document.
Waste should be collected in bags that are securely closed and transferred to a lidded dumpster in good condition. Loose trash from unsecured collection could blow into stormwater drainage areas or come in contact with stormwater and potentially contribute pollutants into receiving waters.

8.22 Surplus and Excess Property
Materials and property that are no longer in use and stored on the campus should be managed carefully so that they are expeditiously transferred to their next user or location. Materials should not be stockpiled in locations where they might deteriorate and potentially cause pollutants to enter the stormwater.
TNCC Good Housekeeping/Pollution Prevention Points of Contact

Below is a table of points of contact that can be useful throughout the various components of the Program.

<table>
<thead>
<tr>
<th>TNCC – Hampton Campus Points of Contact</th>
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<tbody>
<tr>
<td>John Mason, Buildings and Grounds Supervisor</td>
<td>(757) 825-2815</td>
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<thead>
<tr>
<th>MS4 Localities – Points of Contact</th>
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<tbody>
<tr>
<td>VDOT Hampton Roads</td>
<td>(757) 727-4800</td>
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<tr>
<td>City of Hampton Roads</td>
<td>Environmental Services</td>
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<tr>
<td>DEQ</td>
<td>Pollution Response &amp; Preparedness Program</td>
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<tr>
<td>Emergency Notification</td>
<td>911</td>
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<tr>
<td>National Response Center</td>
<td>(800) 424-8802</td>
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<td>Stormwater Division</td>
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APPENDIX B: SWPPP Inspection Form
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<th>PLANT SERVICES</th>
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<tr>
<td>Fueling</td>
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<tr>
<td>Indicators of vehicles leaking oil or other fluids? Indicators of leaks, drips, or spills?</td>
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<tr>
<td>Indicators of corrosion on fueling containers that could affect water quality or possibly cause chemical releases in the future?</td>
</tr>
<tr>
<td>Any containers of fluids on the ground or exposed to precipitation?</td>
</tr>
<tr>
<td>Indicator spill kits need maintenance?</td>
</tr>
<tr>
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### STORAGE AREA

**Vehicle Storage**

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</tbody>
</table>

If answered yes to any of the above, consult the Good Housekeeping/Pollution Prevention Manual section 6.2. Provide documentation on any applicable item and complete a follow-up inspection.

**Comments:**

### AUTOMOTIVE LAB

**Vehicle Maintenance**

<table>
<thead>
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If answered yes to any of the above, consult the Good Housekeeping/Pollution Prevention Manual section 6.6. Comments:

### DUMPSTERS

<table>
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<th>Are dumpsters open?</th>
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<tr>
<td>Are dumpsters leaking?</td>
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</table>

If answered yes to any of the above, consult the Good Housekeeping/Pollution Prevention Manual section 6.5. Comments:

### BUS STOP PAD

**Street Parking and Maintenance**

<table>
<thead>
<tr>
<th>Indicators of significant sediment or trash accumulation in parking lots?</th>
</tr>
</thead>
<tbody>
<tr>
<td>Any portable toilets leaking or near storm drains?</td>
</tr>
<tr>
<td>Indicators of oil drippings, spills or leaking vehicles?</td>
</tr>
</tbody>
</table>

If answered yes to any of the above, consult the Good Housekeeping/Pollution Prevention Manual section 7.7. Comments:
Good Housekeeping FINDINGS & FOLLOWUP FORM

This finding was a result of: □ Routine Inspection □ Day to Day Good Housekeeping □ Complaint

If a result of a complaint, who was the source? _______________________________________________________________

Location of incident or finding: __________________________________________________________________________

Date of incident or finding: ______________ Material Discharged, released or spilled: ______________

Quantity discharged, released, or spilled: __________________________________________________________________________

Was finding resolved? □ Yes □ No

If yes, please explain clean-up measures and disposal. If no, please explain why it was not resolved.
_______________________________________________________________________________________________________

_______________________________________________________________________________________________________

Is any follow-up action required? □ Yes □ No

If yes, please explain.
_______________________________________________________________________________________________________

_______________________________________________________________________________________________________

Notes:
_______________________________________________________________________________________________________

_______________________________________________________________________________________________________

_______________________________________________________________________________________________________

Attach photographs to this form and retain for records.
## MAINTENANCE BUILDING

### Fueling

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
<th>N/A</th>
</tr>
</thead>
<tbody>
<tr>
<td>Indicators of vehicles leaking oil or other fluids? Indicators of leaks, drips, or spills?</td>
<td></td>
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<td>Indicators of corrosion on fueling containers that could affect water quality or possibly cause chemical releases in the future?</td>
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<td>Any containers of fluids on the ground or exposed to precipitation?</td>
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<tr>
<td>Indicator spill kits need maintenance?</td>
<td></td>
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</tbody>
</table>

If answered yes to any of the above, consult the Good Housekeeping/Pollution Prevention Manual section 6.4.

Comments:

### Vehicle Maintenance

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
<th>N/A</th>
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<td>Are vehicles maintained near storm drains?</td>
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If answered yes to any of the above, consult the Good Housekeeping/Pollution Prevention Manual section 6.2. Provide documentation on any applicable item and complete a follow-up inspection.

Comments:

### Chemical Storage

<table>
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<tr>
<th>Question</th>
<th>Yes</th>
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If answered yes to any of the above, consult the Good Housekeeping/Pollution Prevention Manual section 6.6.

Comments:
### OUTSIDE STORAGE

#### Vehicle Maintenance
- Indicators of vehicles leaking oil or other fluids? Indicators of leaks, drips, or spills?
- Any containers of fluids on the ground or exposed to precipitation?
- Any batteries stores outside or exposed to precipitation?
- Any oily vehicle parts exposed to precipitation?
- Are vehicles maintained near storm drains?

If answered yes to any of the above, consult the Good Housekeeping/Pollution Prevention Manual section 6.2. Provide documentation on any applicable item and complete a follow-up inspection.

Comments:

#### Erodible Stockpiles
- Indicators that stockpile material is migrating?
- Indicators that stockpile perimeter control has not been installed or maintained?
- Is stockpile material stored near drains or waterways?

If answered yes to any of the above, consult the Good Housekeeping/Pollution Prevention Manual section 6.8.

Comments:

### DUMPSTERS

#### Dumpsters
- Are dumpsters open?
- Are dumpsters leaking?

If answered yes to any of the above, consult the Good Housekeeping/Pollution Prevention Manual section 6.5.

Comments:
Good Housekeeping FINDINGS & FOLLOWUP FORM

This finding was a result of: ☐ Routine Inspection  ☐ Day to Day Good Housekeeping  ☐ Complaint

If a result of a complaint, who was the source? _______________________________________________________________

Location of incident or finding: ____________________________________________________________

Date of incident or finding: ______________ Material Discharged, released or spilled: ____________________________

Quantity discharged, released, or spilled: __________________________________________________________________

Was finding resolved?  ☐ Yes  ☐ No

If yes, please explain clean-up measures and disposal. If no, please explain why it was not resolved.
_______________________________________________________________________________________________________
_______________________________________________________________________________________________________

Is any follow-up action required?  ☐ Yes  ☐ No

If yes, please explain.
_______________________________________________________________________________________________________
_______________________________________________________________________________________________________
_______________________________________________________________________________________________________

Notes:
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_______________________________________________________________________________________________________
_______________________________________________________________________________________________________

Attach photographs to this form and retain for records.
APPENDIX C: Contractor Oversight Form
Contractor Oversight FORM

Use this form in conjunction with bi-weekly inspections of work being performed by contractors that could potentially pollute stormwater and retain records for annual reporting.

Contractor Name: ________________________________________________________________

Campus location: ______________________ Dates and duration of work: ______________________

General description of the work: ______________________________________________________
___________________________________________________________________________
_______________________________________________________________________________________________________

First Inspection ☐   Followup Inspection ☐

If this is a followup inspection, were any previous inspection items that needed to be addressed?  ☐ Yes  ☐ No

If yes, please describe: ____________________________________________________________
___________________________________________________________________________
_______________________________________________________________________________________________________

Describe the potential pollutants associated with this work and how they will be contained: __________________________
___________________________________________________________________________
___________________________________________________________________________
_______________________________________________________________________________________________________

Are there any areas of concern regarding pollution prevention/good housekeeping best management practices?
☐ Yes  ☐ No

If yes, describe the concern and how it should be addressed:
___________________________________________________________________________
___________________________________________________________________________
_______________________________________________________________________________________________________

Is any follow-up action required?  ☐ Yes  ☐ No

If yes, please explain.
___________________________________________________________________________
___________________________________________________________________________
_______________________________________________________________________________________________________
APPENDIX D: TNCC Knowledge Check Quiz
Pollution Prevention Knowledge Check Quiz

Name: ____________________________________
Date: _____________________________________

1. IDDE stands for:
   a. Illegal Damage and Discharge Energy
   b. Important Discovery Development and Experiment
   c. Illicit Discharge Detection and Elimination
   d. Illegal Drainage and Dumping to the Environment

2. In reference to an illicit discharge, a generating site is:
   a. Where electrical generators are stored
   b. A specific source area that may produce pollutants
   c. A landscape irrigation area
   d. Where the water supply originates

3. The Stormwater Pollution Prevention Mapping shows all of the following except:
   a. Stormwater pipe locations
   b. Potential pollution generating sites
   c. Stormwater discharge locations
   d. Bus Stops

4. Good Housekeeping/Pollution Prevention inspection records should be kept for ______ year(s):
   a. 1
   b. 10
   c. 3
   d. 5

5. If a potential source of pollution is reported to you by a student you should:
   a. Take no action
   b. Contact the Director of Facilities
   c. Call the police department
   d. Clean up the pollution yourself
6. Vehicles can be washed under all the following circumstances except:
   a. In a designated wash bay that drains to the sanitary sewer
   b. Near a storm drain
   c. On the grass, but with no soap or detergents
   d. At a local commercial car wash

7. Which of the following landscape maintenance materials are considered potential sources of pollution:
   a. Mulch piles
   b. Concentrated grass clippings
   c. Fertilizers
   d. All of the above

8. True or False: Powerwashing is never considered to be a source of illicit discharges.

9. Which of these sources is an illicit discharge:
   a. Waterline flushing
   b. Air conditioning condensate
   c. Automotive fluids
   d. Fire-fighting activities

10. Spilled fuel should be cleaned up in the following manner:
    a. Let it dry and hose off the area
    b. Use kitty litter and sweep it into the drain
    c. Spilled fuel is not a source of pollution, no action is needed
    d. Use a spill kit and contain any used absorbents

**Special Local Water Quality Concerns**

11. Which of the following are possible sources of sediment:
    a. Leaves in drain
    b. Dirt stockpiles
    c. Fertilizer
    d. Portable toilet
12. Which of the following is a method to control sediment:
   a. Silt fence
   b. Hay bales
   c. Gutter buddies
   d. All of the above

13. Which of the following is a pollutant of the Chesapeake Bay TMDL:
   a. PCB
   b. Oil
   c. Bacteria
   d. Sediment

14. Which of the following best describes a Nutrient Management Plan:
   a. Conservative practices for the use of nutrients such as fertilizer to effectively provide nutrients to plants while protecting against adverse effects.
   b. Practices on the use of mulch and other ground covers for protecting plants and ensuring that they have adequate nutrients.
   c. Plan for applying nutrients while observing weather conditions to ensure that it does not rain within two weeks of applying fertilizers.
   d. Plan that applies to grass cutting.

15. The nutrient management plan is applicable to:
   a. Personnel applying nutrients
   b. President
   c. Students
   d. Visitors
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<th>Position</th>
<th>Staff Signature</th>
<th>Date of Training</th>
</tr>
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<tbody>
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TNCC MS4 CAMPUS COMPLIANCE EVALUATION MAPPING TOOL & SWPPP

Individuals utilizing this SWPPP map for annual inspections are required to complete the training program described in the TNCC MS4 Program Plan. Procedures for completing the annual comprehensive compliance evaluation and associated reporting are provided in Section 4.8 of the TNCC Good Housekeeping/Pollution Prevention Manual.

**Updates:**

SWPPP Maps are required to be updated when any new infrastructure is built (e.g., buildings, storm sewer, outfalls, etc.) or any possible pollutant generating activities are created, moved, or eliminated (i.e., dumpsters, new maintenance building, etc.).

**Reportable Spills:**

If any unusual or extraordinary discharge should occur from a facility and the discharge enters or could be expected to enter surface waters, the operator shall promptly notify, in no case later than within 24 hours, DEQ by telephone after the discovery of the discharge. This notification shall provide all available details of the incident, including any adverse effects on aquatic life and the known number of fish killed. Unusual and extraordinary discharges include but are not limited to any discharge resulting from:

- Unusual spillage of materials resulting directly or indirectly from processing operations;
- Breakdown of processing or accessory equipment;
- Failure or taking out of service some or all of the facilities; and
- Flooding or other acts of nature.

**NOTE:** The immediate (within 24 hours) reports required to be provided to DEQ may be made to the appropriate Regional Office Pollution Response Program as found at http://deq.virginia.gov/Programs/PollutionResponse/Preparedness.aspx. Reports may be made by telephone or by fax. For reports outside normal working hours, leave a message and this shall fulfill the immediate reporting requirement. For emergencies, the Virginia Department of Emergency Services maintains a 24-hour telephone service at 1-800-468-6892.

* Use this map in conjunction with the TNCC Hampton Campus Comprehensive MS4 Compliance Evaluation Form. The activities and pollutants below are most likely to occur at the specified location. General BMPs are provided and reference to the applicable section of the "TNCC Good Housekeeping and Pollution Prevention Program Manual" if additional information is needed to address an identified issue.

**MAINTENANCE BUILDING**

- **Fueling:** Use absorbent, scrub with a broom to remove as much oil as possible, and promptly recover all material. For recurring issues, provide drip pan or absorbent pads. (Section 6.1)
  
  **Common Associated Pollutants:** Gas
  
  **Source Controls:** (1) Double walled fuel tank (2) Cut-off switch (3) Spill Kit

- **Vehicle Maintenance:** Use absorbent, scrub with a broom to remove as much oil as possible, and promptly recover all material. For recurring issues, provide drip pan or absorbent pads. (Section 6.2)
  
  **Potential Pollutants:** Oil
  
  **Source Controls:** Spill Kit

- **Chemical Storage:** Keep chemicals indoors. Use absorbent, scrub with a broom to remove as much of the chemical as possible, and promptly recover all material. (Section 6.6)
  
  **Potential Pollutants:** Various
  
  **Source Controls:** (1) Spill Kit (2) Secure all chemical storage system (3) Ultratech SPCC Containment system.

**OUTSIDE STORAGE**

- **Vehicle Maintenance:** For oil and other leaking fluids, use absorbent, scrub with a broom to remove as much fluid as possible, and promptly recover all material. For recurring issues, provide drip pan or absorbent pads. (Section 6.2)
  
  **Potential Pollutants:** Oil, automotive fluids
  
  **Source Controls:** Drip Pans, Spill Kit

**DUMPSTERS**

- **Dumps:** Keep dumpster covered. If leaking, use absorbent, scrub with a broom to remove as much of the chemical as possible, and promptly recover all material. For recurring issues, provide drip pan or absorbent pads. (Section 6.5)
  
  **Potential Pollutants:** Various
  
  **Source Controls:** Cover provided.

---

**TNCC – Historic Triangle Campus Points of Contact**

<table>
<thead>
<tr>
<th>Point of Contact</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>John Mason, Grounds Supervisor</td>
<td>(757) 825-2815</td>
</tr>
<tr>
<td>MIS4 Localities – Points of Contact</td>
<td></td>
</tr>
<tr>
<td>VDOT Williamsburg</td>
<td>(804) 387-7623</td>
</tr>
<tr>
<td>James City County</td>
<td>(757) 259-1460</td>
</tr>
<tr>
<td>Agency – Points of Contact</td>
<td></td>
</tr>
<tr>
<td>DEQ</td>
<td>(804) 698-4000</td>
</tr>
<tr>
<td>Emergency Notification</td>
<td>911</td>
</tr>
<tr>
<td>National Response Center</td>
<td>(800) 424-8602</td>
</tr>
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SWPPP Maps are required to be updated whenever any infrastructure is built (i.e., buildings, storm sewer, outfalls, etc.) or any potential pollutant generating activities are created, moved, or eliminated (i.e., dumpsters, new maintenance building, etc.).

Reportable Spills:
If any unusual or extraordinary discharge should occur from a facility and the discharge enters or could be expected to enter surface waters, the operator shall promptly notify, in no case later than within 24 hours, DEQ by telephone after the discovery of the discharge. This notification shall provide all available details of the incident, including any adverse effects on aquatic life and the known number of fish killed. Unusual or extraordinary discharges include but are not limited to any discharge resulting from:

- Unusual spillage of materials resulting directly or indirectly from processing operations;
- Breakdown of processing or accessory equipment;
- Failure or taking out of service some or all of the facilities; and
- Flooding or other acts of nature.

NOTE: The immediate (within 24 hours) reports required to be provided to DEQ may be made to the appropriate Regional Office Pollution Response Program as found at http://deq.virginia.gov/Programs/PollutionResponse/Preparedness.aspx. Reports may be made by telephone or by fax. For reports outside normal working hours, leave a message and this shall fulfill the immediate reporting requirement. For emergencies, the Virginia Department of Emergency Services maintains a 24-hour telephone service at 1-800-668-8892.

* Use this map in conjunction with the TNCC Hampton Campus Comprehensive MS4 Compliance Evaluation Form. The activities and pollutants below are most likely to occur at the specified locations. General BMPs are provided and reference to the applicable sections of the TNCC Good Housekeeping and Pollution Prevention Program Manual. Additional information is needed to address an identified issue.

PLANT SERVICES

1. Fueling: Use absorbent, scrub with a broom to remove as much oil as possible, and promptly remove all material. (Section 6.4)
   - Common Associated Pollutant: Gas
   - Source Controls: (1) Double walled fuel tank (2) Cut-off switch (3) Spill Kit

2. Vehicle Maintenance: Use absorbent, scrub with a broom to remove as much oil as possible, and promptly remove all material. For recurring issues, provide drip pan or absorbent pad. (Section 6.2)
   - Potential Pollutants: Oil
   - Source Controls: Spill Kit

3. Chemical Storage: Keep chemicals indoors. Use absorbent, scrub with a broom to remove as much of the chemical as possible, and promptly recover all material. (Section 6.8)
   - Potential Pollutants: Various
   - Source Controls: (1) Spill Kit (2) Secure all chemical storage system (3) Ultratech SPCC Containment system

4. Dumpsters: Keep dumpsters covered. If leaking, use absorbent, scrub with a broom to remove as much of the chemical as possible, and promptly remove all material. For recurring issues, provide drip pan or absorbent pad. (Section 6.9)
   - Potential Pollutants: Various
   - Source Controls: (1) Spill Kit (2) Covers provided

STORAGE AREA

- Vehicle Storage: Store vehicles under cover or away from storm drains, contain any leaking fluid and spills. (Section 6.3)
  - Potential Pollutants: Solvents, Grease, Sediment, Petroleum Products
  - Source Controls: (1) Drip pans, (2) Spill kits

AUTOMOTIVE LAB

- Vehicle Maintenance: Use absorbent, scrub with a broom to remove as much oil as possible, and promptly recover all material. For recurring issues, provide drip pan or absorbent pad. (Section 6.2)
  - Potential Pollutants: Oil
  - Source Controls: Garage and covered storage facility

- Vehicle Storage: Store vehicles under cover or away from storm drains, contain any leaking fluid and spills. (Section 6.3)
  - Potential Pollutants: Solvents, Grease, Sediment, Petroleum Products
  - Source Controls: (1) Drip pans, (2) Spill kits

- Chemical Storage: Keep chemicals indoors. Use absorbent, scrub with a broom to remove as much of the chemical as possible, and promptly recover all material. (Section 6.6)
  - Potential Pollutants: Various
  - Source Controls: Garage; Ultratech SPCC Containment system

DUMPSTERS

- Dumpster: Keep dumpster covered. If leaking, use absorbent, scrub with a broom to remove as much of the chemical as possible, and promptly remove all material. For recurring issues, provide drip pan or absorbent pad. (Section 6.8)
  - Potential Pollutants: Various
  - Source Controls: Cover provided

BUS STOP PAD

- Street Parking and Maintenance: Use absorbent, scrub with a broom to remove as much oil as possible, and promptly recover all material. (Section 7.7)
  - Common Associated Pollutant: Oil
  - Source Controls: None

TNCC – Hampton Campus Points of Contact:
- John Mason, Grounds Supervisor: (757) 825-2856
- Mark Locatelli – Point of Contact: (757) 272-4980
- VDCI Hampton Roads: (757) 272-8311
- City of Hampton Roads: (757) 272-8311
- Agency – Points of Contact:
  - DEQ: Pollution Response & Preparedness Program: (804) 698-4000
  - Emergency Notification: (800) 424-8892
  - National Response Center: (800) 424-8892